Second Annual Conference on Chronic Disease Care Management

Advancing Chronic Care

A Learning Exchange

April 12 - 13, 2005 Holiday Inn Executive Center Columbia, Missouri

Sponsored by:



Conference Agenda

Conference At A Glance Tuesday, April 12

11:00 am - 12:45 pm

Registration

Refreshments in Exhibit Hall

1:00 pm - 2:30 pm

Welcome and Opening Remarks

Level Orange: A National Alert on Chronic Disease

Surgeon General (Invited)

Vice Admiral Richard H. Carmona, MD, MPH, FACS

United States Surgeon General

U.S. Department of Health and Human Services

As America's chief health educator, Dr. Carmona will address the impact of chronic disease on the health of our nation and provide critical insights on the nation's health policy and key disease prevention initiatives.

2:30 pm - 3:00 pm

Break/Exhibits

3:00 pm - 4:00 pm

The Chronic Care Model: From Theory to Practice

Daren R. Anderson, MD, Chief Medical Officer Community Health Center, Middletown, CT

Dr. Anderson will introduce the Chronic Care Model as a strategy for redesigning health care. He will also offer personal insights into the opportunities and challenges of implementing health care system change.

4:00 pm - 5:00 pm

Making the Model Happen in Missouri

Truman Medical Center, KC-Asthma Program Missouri Health Disparity Collaborative

Community Care Connection

DePaul Medical Center, St. Louis - Diabetes Program

Panelists will discuss their experiences, successes and lessons learned in implementing the Chronic Care Model in various settings during 2004. Each representative will provide a brief description of their program and share their insight into strategies and pitfalls that can assist others in improving chronic care.

5:00 pm - 6:00 pm

Break/Exhibits

6:00 pm

Dinner

7:00 pm - 8:30 pm

Harnessing the Power of Laughter in Life & Work

Mark Therrien, MSW InnerPlay, LLC

With "wit, wisdom, and whimsy," Mark will provide practical, powerful strategies for creating joyful and energized organizations, and encourage you to engage your heart along with your mind to provide exceptional customer service and quality health care.

Conference At-A-Glance Wednesday, April 13

7:30 am – 8:30 am

Breakfast Buffet

8:30 am - 9:30 am

Crossing the Great Divide:

Businesses and Communities Unite to Address Chronic Disease

Pam Allweiss, MD, MPH

CDC Division of Diabetes Translation, Atlanta, GA

Dr. Allweiss will demonstrate the importance of businesses and communities partnering to address chronic diseases and provide tools and resources for creating these powerful relationships.

9:30 am- 10:30 am

Bill Kincaid, MD

St. Louis Diabetes Coalition

Missouri Lutheran Synod

Dr. Kincaid, a member of the St. Louis Diabetes Coalition and a representative from the Missouri Lutheran Synod will discuss an innovative workplace program to improve chronic care for employees.

10:30 am - 11:00 am

Break

11:00 am - 12:30 pm

TEAM – Together Everyone Achieves More

Bill Kincaid, MD

Stanford Model of Chronic Disease Self-Management

Doris Fountain, RNC, CDE, Community Outreach Coordinator

Kirksville College of Osteopathic Medicine

Prevention of Blindness

Keith Roderick, Coordinator

Missouri Department of Social Services

Bike, Walk & Wheel: A Way of Life in Columbia Missouri

PedNet Coalition: Pedestrian and Pedaling Network of Columbia, Missouri

Ian Thomas, PhD

Dr. Kincaid will introduce a panel highlighting several organizations that are working on projects or who have programs that support prevention, early detection and/or management of chronic illnesses in Missouri. Each panelist will provide a brief description of their program, key partners and results/accomplishments with these efforts.

12:30 pm

Meeting Adjourn

Networking Opportunity – box lunches provided

Conference Information

Conference Goals

- Advance the Chronic Disease Management concept and the Chronic Care Model
- Provide an overview of federal, state and local chronic care initiatives
- Discuss cost-effectiveness, quality improvement and enhanced access to services possible through chronic disease management
- Link chronic disease care management and systems of care with community action and resources
- Recognize components of chronic disease care management in health system practices

Who Should Attend

- Quality Improvement Managers
- Physicians
- Case Managers
- Federally Qualified Health Centers
- Chronic Care Collaborative Participants
- Community Health and Diabetes Educators
- Advanced Practice Registered Nurses
- Local Public Health Agencies
- Hospital Administrators

- Schools of Public Health Staff
- Medical Group Managers
- Social Workers
- Nutritionists
- Public Health Professionals
- Directors of Clinic Operations/ Health Clinic Coordinators
- Managed Care Organizations
- Employee Wellness Coordinators

Continuing Education

Participants can receive a maximum of 10.2 contact hours for attending this activity. The Missouri Nurses Association is an accredited provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Conference Planning Committee

Lori Brenneke, CPHQ Health Program Representative III Missouri Department of Health and Senior Services

Sara Fry Continuing Education Coordinator Missouri Nurses Association

Anne Hackman, RN, BSN, MPA Director, Hospital & Physician Services, Medicare Managed Care & Disparity Programs Primaris Angela Herman, MPA Clinical Program Manager Missouri Primary Care Association

Belinda Heimericks, RN, MS(N) Executive Director Missouri Nurses Association

Amy Halley, BSBA Marketing Associate Primaris

Kathy Sides Secretary, Hospital & Physician Services, Medicare Managed Care & Disparity Programs Primaris

Hotel Information

Holiday Inn Select Executive Center

2200 I-70 Drive S.W. Columbia, MO 65203 Toll Free: 1-800-465-4329 or

Local: (573) 445-8531

A special room rate of \$79.95 (exclusive of tax) has been established at the Holiday Inn Select Executive Center. A limited number of rooms will be available. Reservations must be made directly with the hotel by **March 14, 2005**. Be sure to state you are with Group Block PRM when making your reservation.

Reservations to stay at the hotel are due by March 14, 2005.

Registration Form

Please use the following form to register one or more people to attend **Advancing Chronic Care:** A Learning Exchange. If you wish to register more than three people, please attach a separate sheet of paper stating the name, credentials, title, department and e-mail address of the additional attendees.

Cost of Conference: \$125 Registration Deadline: March 29, 2005 Late registrations will be accepted for an additional \$25

Attendee 1	Name/Credentials	Please mail, fax or
	Title/Dept.	e-mail registration and
	Address	proper payment to:
	City/State/ZIP	Missouri Nurses Association
	Phone/Fax	Attn: Gina Walker P.O. Box 105228
	E-mail	
Attendee 2	Name/Credentials	Fax: 573-636-9576 E-mail: gina@missourinurses.org
	Title/Dept.	
	E-mail	
Attendee 3	Name/Credentials	Special Assistance Needs
	Title/Dept.	
	E-mail	
Please check if you are a member of: Missouri Disparity Collaborative Community Care Connection		accommodations please contact Gina Walker,
Method o	of Payment (Cost is \$125/attendee or \$150 after March 29)	by April 1, 2005. 573-636-4623
Check (pay	able to Missouri Nurses Association) 🔲 Visa 🔲 Mastercard	<i>)</i> / <i>3</i> -0 <i>9</i> 0- 1 02 <i>9</i>
Credit Card #_	Exp. Date Zip Code	-
Card Holder Name		MO-05-01-GEN January 2005 This material was prepared by Primaris, the Medicare Quality Improvement Organization for Missouri, under contract with
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